

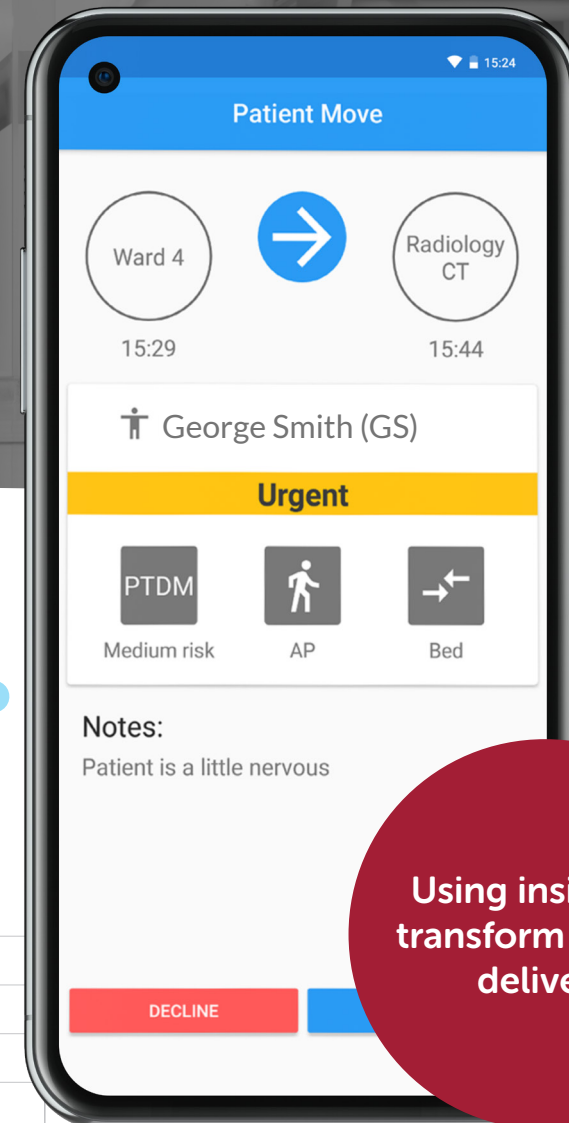


Where organisations are under pressure to do more with less, it's technology like Navenio that will really help us lead the way in making improvements and proving their value

Mike Worden, Managing Director, NTH Solutions

NTH Solutions, the provider of estates and facilities to North Tees and Hartlepool NHS Foundation Trust, has an ambition to offer the most efficient Portering service in the North East.

As a data-driven organisation, they partnered with Navenio and used our Intelligent Workforce Efficiency solution and Portering module to transform how their services were delivered and reported on. This document highlights why Navenio was chosen as the best solution in helping to deliver their vision and the fantastic feedback received from the management and end users.



Using insight to
transform service
delivery

How Navenio transformed the efficiency of the Portering department at North Tees and Hartlepool NHS Foundation Trust

In September 2020, NTH Solutions, an NHS owned company, worked with Navenio to implement Navenio's Intelligent Workforce Solution and Portering module with the aim to transform their service delivery in the Portering department of both the University Hospital of North Tees and the University Hospital of Hartlepool.

The reasons for choosing Navenio were as follows:

Technology that uses indoor location to prioritise workload

Using Navenio indoor location technology, NTH Solutions can unlock significant improvements in the efficiency and workflow of porters through prioritising workload in real-time on the basis of 'right person, right time, right place'

No requirement of new infrastructure

Navenio's technology did not require any additional investment in new infrastructure. As Navenio works where GPS does not and uses a smartphone's sensors together with a fusion of core technologies to identify a user's location, it can be implemented with minimal disruption and is highly scalable

Uses data to highlight areas for improvement

Navenio's indoor location-based AI platforms provide meaningful data and deep insights that can be used to highlight areas in the Portering service where workflow can be improved e.g. where rotas need to be aligned to cope with increased demand

Accurate measurement of KPIs

The historical and real-time available data from Navenio can be fed into NTH Solution's performance monitoring system so that more accurate KPIs can be established

The future

NTH Solutions focused initially on Portering services but aim to utilise Navenio's solutions to improve efficiency across other services including Cleaning, Security, and Asset Location.

NTH Solutions are also hoping to use Navenio to offer new services to clients in the local community.



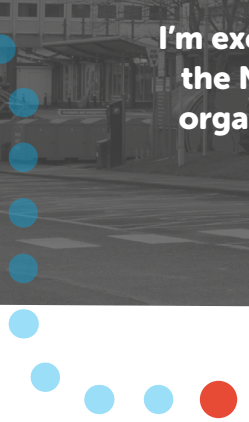
I'm excited about achieving our goals and working with the Navenio team to help us become a truly data-led organisation, enabling us to offer a safe and efficient service to our patients at the Trust.

Mike Worden, Managing Director, NTH Solutions



I like having all the information I need on the app which means I spend less time making calls about missing information

Porter



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